
QUALITY POLICY STATEMENT

This Policy is to detail and confirm SML Group Ltd.'s commitment to quality for the benefit of the Company and our Clients.

SML Group Ltd is dedicated to ensuring:

- Identification of significant quality risks to both the business and Client Projects;
- Aim to reduce errors and mistakes with training and feedback for all members of staff in all aspects of the business;
- Continually improve the business with experience gained from projects by way of a lessons learnt meeting and database;
- Work towards ISO 9001 certification through the continual improvement of our Quality management system, wanting to put as a goal, the certification by 2020.

In order to meet these aims, SML Group Ltd will:

- Keep up to date with best practice in relation to Quality and comply with all relevant legislation and authoritative guidance;
- Ensure, so far as is reasonably practicable, that those who undertake work on our behalf apply the highest standards of Quality management;
- Give a high priority to quality in all our operations;
- Provide the necessary resources to implement our policies and keep them up to date;
- Consult with, and involve, our staff in matters affecting Quality management;
- Provide the necessary equipment and training for the tasks to be performed;
- Regularly review the policy, communicate this within the organisation, ensuring understanding and make available the policy to other interested parties;
- Review / set Quality objectives and targets for achievement.
- Encouraging employees to be aware of their own Quality responsibilities at work.

SML Group Ltd commits to the provision and maintenance, of an effective Quality management system for the provision of goods and service that meet or exceed customer expectations. We require the full and active participation of all our employees in order that the principles outlined in this policy statement may be achieved.

Date: 01/08/2023



Thomas Harpin
Managing Director